



## Professional Development & Management Training

Greetings! My name is Sue Beyer, President of Operations Service Systems – a Professional Development & Management Training firm celebrating 25 years in business. Our focus is developing essential Workplace Skills in the areas of Sales, Service, Leadership and Teamwork.

Have you ever worked with someone that you just don't get, you just don't understand where they are coming from which caused miscommunication or conflict?

What if people had their needs **written all over them?**



What if people had their needs written all over them? If you knew she wanted more collaboration, he wanted accuracy, she wanted just results. Would it change the way you work together? Would it make your job easier? Maybe, if you had the right decoder, everyone's needs would be a lot more obvious. It would be clear how to work together more effectively; to be more productive; to be more personally satisfied. The good news is, we supply assessments designed to help you understand yourself and others **saving you time, energy, and money.**

## Build More Effective Relationships!

### Our Solutions:



Work of Leaders



Management



Workplace



Sales



Teams



363 for Leaders

These assessments create a highly personalized learner experience. Each is topic-specific, with in-depth information, including tips, strategies and action plans to help learners become more effective.

**Work of Leaders** – focuses on vision, alignment and execution

**Management** – how to bring out the best in each employee

**Workplace** – used by anyone to build powerful relationships

**Sales** – understand your customers' buying styles and close more deals

**Teamwork** – the single most untapped competitive advantage

**363 for Leaders** – a 360 that's easy to understand and apply

Our strong operations and industrial engineering background differentiates us from traditional training organizations. It would be our pleasure to partner with you to enhance your training! Thank you!

Please contact [Sue@SueBeyer.com](mailto:Sue@SueBeyer.com) for any questions. It would be our pleasure to work with you!